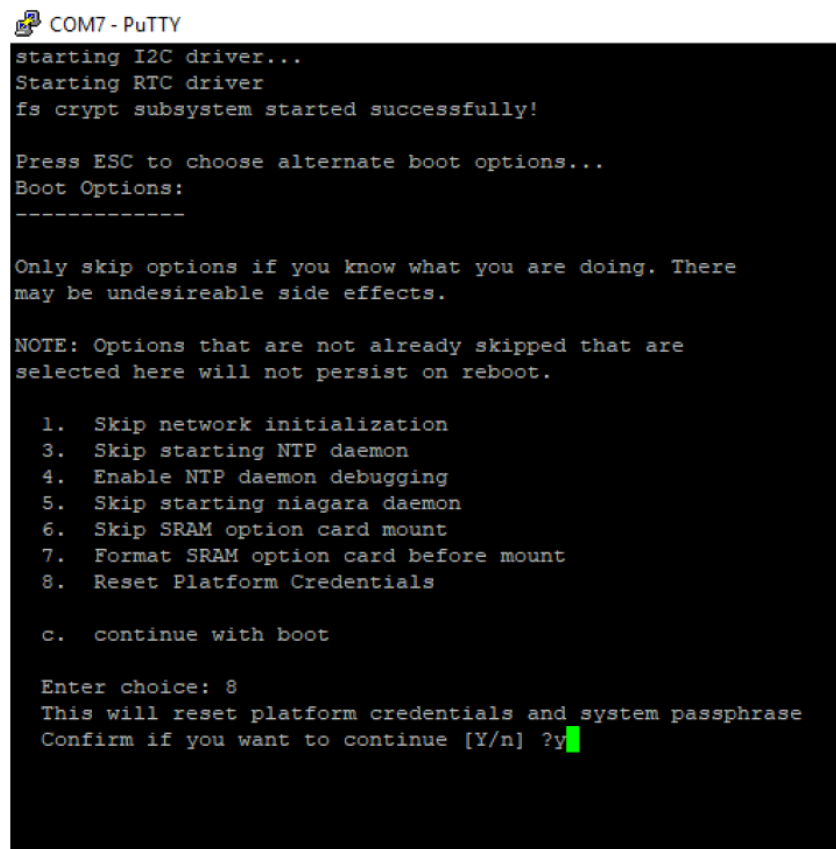


- A USB-to-micro USB cable (same cable as that used to connect a smart phone to a computer) connects the controller to your PC.
 - A terminal emulator (system shell) program, such as PuTTY, is installed on your PC.
1. Power off the controller.
 2. Using the serial shell program on your PC, open a serial connection to the controller.
 3. Power up the controller and during the boot sequence, press **ESC** to enter the recovery mode which presents alternate boot options.
 4. While viewing the Alternate Boot Options menu in the serial shell window, enter **8** to select the option to “Reset Platform Credentials”, and when prompted to confirm that you intend to reset platform credentials and system passphrase, enter **Y** to continue.



```
COM7 - PuTTY
starting I2C driver...
Starting RTC driver
fs crypt subsystem started successfully!

Press ESC to choose alternate boot options...
Boot Options:
-----

Only skip options if you know what you are doing. There
may be undesirable side effects.

NOTE: Options that are not already skipped that are
selected here will not persist on reboot.

1. Skip network initialization
3. Skip starting NTP daemon
4. Enable NTP daemon debugging
5. Skip starting niagara daemon
6. Skip SRAM option card mount
7. Format SRAM option card before mount
8. Reset Platform Credentials

c. continue with boot

Enter choice: 8
This will reset platform credentials and system passphrase
Confirm if you want to continue [Y/n] ?y
```

The Platform Access Recovery screen displays the controller’s hostId, and OS version, as well as a randomly generated token and additional instructions, as shown above.

Send the HOSTID, TOKEN, and OS VERSION to Honeywell

Note: Please keep the putty connected and J8000 running before reset token finished.

```

*****
**** Platform Access Recovery ****
*****

Token generation in progress...

host id   : Qnx-TITAN-C22A-2FF6-D83C-069D

Token     : 4DD2-E41B-1683-CF54

OS Version: 4.6.96.8 built on 2018-06-19 16:38:40

Contact technical support and provide them with the hostId and token
Please enter the key within 24 hours; else the system will abort the process

Would you prefer to enter key in:
1) Single line      (best when key is copied from email)
2) Multiple lines   (best when receiving key over voice)

Enter choice: █

```

When the Key is received enter it into as below

COM7 - PuTTY

```

*****
**** Platform Access Recovery ****
*****

Token generation in progress...

host id   : Qnx-TITAN-C22A-2FF6-D83C-069D

Token     : 4DD2-E41B-1683-CF54

OS Version: 4.6.96.8 built on 2018-06-19 16:38:40

Contact technical support and provide them with the hostId and token
Please enter the key within 24 hours; else the system will abort the process

Would you prefer to enter key in:
1) Single line      (best when key is copied from email)
2) Multiple lines   (best when receiving key over voice)

Enter choice: 1
Enter Key: GBDA-EIIA-U7BC-F6LM-6NMB-ECWS-7IDM-CSUD-NSJU-2UEY-LOSE-ANU6-SPNU-U7CB-672A-EIIA-Y64Q-HVCU-SI5H-LCNZ-M7UJ-FQSR-ILDG-ZN16-ZM3X-Z

```

再输入 v 确认:

key enter v to verify it:

```
COM7 - PuTTY

*****
**** Platform Access Recovery ****
*****

Token generation in progress...

host id   : Qnx-TITAN-C22A-2FF6-D83C-069D

Token     : B0D4-73F8-2974-BFE0

OS Version: 4.6.96.8 built on 2018-06-19 16:38:40

Contact technical support and provide them with the hostId and token
Please enter the key within 24 hours; else the system will abort the process

Would you prefer to enter key in:
1) Single line      (best when key is copied from email)
2) Multiple lines   (best when receiving key over voice)

Enter choice: 1
Enter Key: GBCQ-EIIA-UUEX-NGTD-A4IX-AV27-F52K-C6QM-CUQO-YOBQ-TBSU-CWBB-2H DU-3IE
5-ZNAQ-EIBY-35GA-IADH-W4J4-IIXX-LDMW-A6VH-I73R-M3IA-JG2C-XJHD-5CTY-IKB7-JQ

Please check the key & edit it if necessary

1) Edit key: GBCQ-EIIA-UUEX-NGTD-A4IX-AV27-F52K-C6QM-CUQO-YOBQ-TBSU-CWBB-2H DU-3
IE5-ZNAQ-EIBY-35GA-IADH-W4J4-IIXX-LDMW-A6VH-I73R-M3IA-JG2C-XJHD-5CTY-IKB7-JQ
v) Verify key
Enter choice: v

Verification Passed

System user credentials are reset
Shutdown in 10 seconds
```

Make a serial or platform connection to the controller. On detecting default credentials, the system prompts you to change the default credentials and default system passphrase before completing the platform connection.